

140 - Department of Revenue

A001 Administrative

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

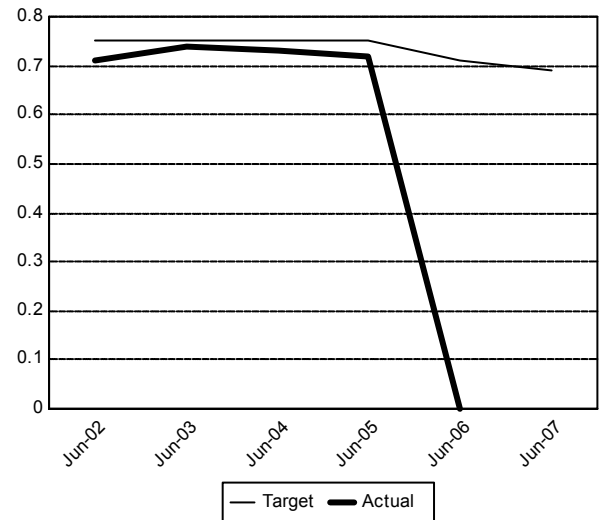
Statewide Strategy: Provide state financial services and resources

Expected Results

Administrative activities support the successful achievement of the agency's vision, mission, and goals through a variety of internal support functions. In addition, the department protects the state's interest through successful litigation of tax issues.

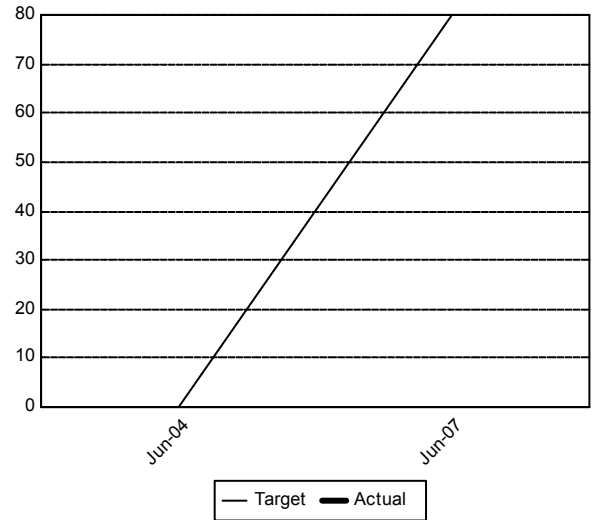
Minimize the department's cost for collecting revenue (Stated in cents per \$100 of revenue collected).				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$0.69		
	4th Qtr	\$0.71	\$0	\$(0.71)
2003-05	8th Qtr	\$0.75	\$0.72	\$(0.03)
	4th Qtr	\$0.75	\$0.73	\$(0.02)

Comment: Actual not reported until Dec 2006



Percentage of taxpayers with a favorable opinion of Department of Revenue employees.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	80%		
2003-05	4th Qtr	0%	71%	71%
Includes courtesy and helpfulness ratings.				

Date Measured: 6/30/2004



A002 Property Tax Administration

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Provide state financial services and resources

Expected Results

The Property Tax Division strives to ensure fair and uniform application of property tax laws. Property tax levy collections totalled \$6.4 billion in calendar year 2004, and \$7.2 billion in calendar year 2005.

A003 State and Local Revenue Collection and Distribution

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Provide state financial services and resources

Expected Results

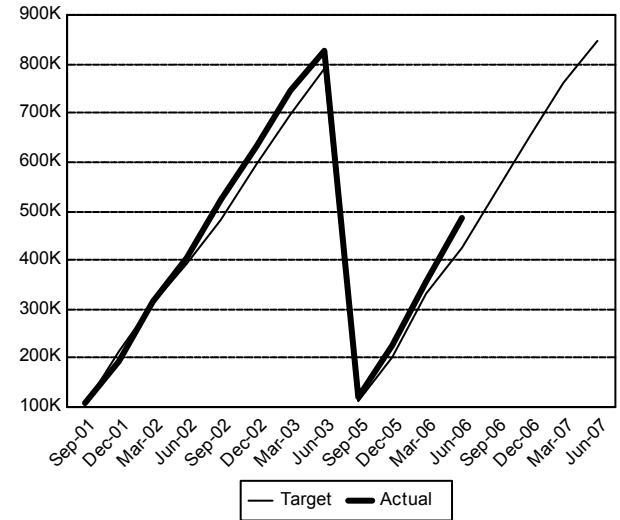
The Department provides ongoing education and assistance to taxpayers while maximizing the collection of tax dollars owing on delinquent accounts. Total dollars collected from delinquent accounts and through tax discovery efforts exceeded \$440 million in Fiscal Year 2005. Balance due notices paid in Fiscal Year 2005 totaled \$148 million, a level which is expected to be sustained. In Fiscal Year 2005, 87 percent of the 374,422 calls received were provided assistance. An estimated 302,000 total calls are anticipated in Fiscal Year 2006. In Fiscal Year 2005, \$2.2 billion in local tax was collected on behalf of local jurisdictions. At the end of Fiscal Year 2005, there were 718,224 registered accounts on record. At the end of Fiscal Year 2006, 745,300 registered accounts are estimated; 779,300 registered accounts are estimated by the end of Fiscal Year 2007.

As of 8/7/2006

Activity Version: 2E - Agency recast for 06 supplemental

Total enforcement collections (In Thousands).				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$849,000		
	7th Qtr	\$761,300		
	6th Qtr	\$653,900		
	5th Qtr	\$539,700		
	4th Qtr	\$423,000	\$484,139	\$61,139
	3rd Qtr	\$329,900	\$354,888	\$24,988
	2nd Qtr	\$201,400	\$227,797	\$26,397
	1st Qtr	\$112,200	\$118,734	\$6,534

Date Measured: 6/1/2006



A004 Tax Auditing

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

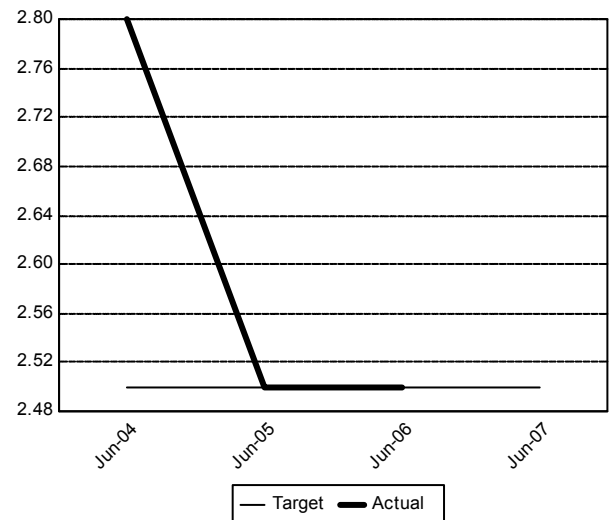
Statewide Strategy: Provide state financial services and resources

Expected Results

The Department's auditing function seeks to provide fair and uniform application of tax laws and promote an optimal level of accurate tax reporting and payment through continuing auditing presence and taxpayer education. The gross dollar value of tax assessments in Fiscal Year 2005 totaled \$212.3 million.

Percentage of active reporting taxpayer accounts contacted through audit enforcement efforts.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	2.5%		
	4th Qtr	2.5%	2.5%	0%
2003-05	8th Qtr	2.5%	2.5%	0%
	4th Qtr	2.5%	2.8%	0.3%

Date Measured: 6/30/2006



A005 Tax Policy Research, Analysis, and Interpretation

As of 8/7/2006

Activity Version: 2E - Agency recast for 06 supplemental

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

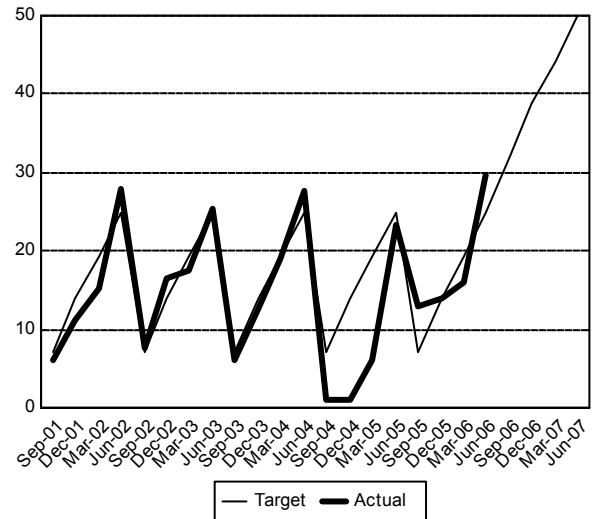
Statewide Strategy: Improve decision support for government decision makers

Expected Results

The Department's objective is to provide accurate, timely, and clear information that encourages informed tax policy decisions. One component is the preparation of accurate and complete fiscal notes. 450 fiscal notes in Fiscal Year 2005, and 328 fiscal notes in Fiscal Year 2006 were delivered to the Office of Financial Management.

Annually review agency rules and identify those that require amendment or repeal as a result of legislative change, court action, or business changes.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	50%		
	7th Qtr	44.2%		
	6th Qtr	38.9%		
	5th Qtr	32%		
	4th Qtr	25%	29.7%	4.7%
	3rd Qtr	19.2%	16%	(3.2)%
	2nd Qtr	13.9%	14%	0.1%
	1st Qtr	7%	13%	6%
2003-05	8th Qtr	25%	23.4%	(1.6)%
	7th Qtr	19.2%	6%	(13.2)%
	6th Qtr	13.9%	1%	(12.9)%
	5th Qtr	7%	1%	(6)%
	4th Qtr	25%	27.6%	2.6%
	3rd Qtr	19.2%	19%	(0.2)%
	2nd Qtr	13.9%	12.7%	(1.2)%
	1st Qtr	7%	6%	(1)%
471 rules were in existence on July 1, 2005. All rules must be reviewed every four years. Although the initial estimates provided divide the total rules to be reviewed equally across the four year cycle (25% each year), the estimated percent to be reviewed in years 2, 3, and 4 are dependent upon the percent complete in the previous year(s).				

Date Measured: 6/30/2006



A006 Taxpayer Appeals

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Provide state financial services and resources

Expected Results

The Appeals Division's goal is to timely resolve tax appeals and provide written guidance on Washington state tax laws. In Fiscal Year 2005, 900 appeals were received and 711 cleared. The target goal for Fiscal Year 2006 is to clear 90 percent of the estimated 950 appeals received; this represents 855 appeals.

A007 Unclaimed Property Management

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

Expected Results

The Unclaimed Property section's goal is to efficiently administer unclaimed property programs. In Fiscal Year 2005, 56,473 claims were processed from the 836,471 names reported for claiming unclaimed property.